



## Next Gen Communication Platform for Telcos

### ROBUST to the CORE

Neox Softswitch is a cost-effective VoIP solution that enables carriers and service providers to offer a VoIP platform supporting secure and reliable Class-5 features and functionalities over a packet-based network.

The solution offers carriers and service providers the ability to launch competitive new service offerings quickly and easily to increase subscriber stickiness and revenue generation.

### Product Highlights

#### **Geographically distributed, highly coordinated architecture**

The solution is well designed to be geographically distributed, to cater the carrier's requirements. The Neox Softswitch permits centralized control of geographically distributed components, facilitating the carrier with immense operational ease.

#### **Protocols Support: SIP, MGCP, H.323**

Neox Softswitch provides VoIP features based on next generation SIP, H.323, MGCP Protocols. These are protocol standards meant for multimedia communications. These protocols were designed to support real-time transfer of audio and video data over packet networks like IP and cover specific aspects of Internet Telephony.

#### **NAT Traversal**

The Neox Softswitch provides NAT Traversal feature, which facilitates transmission of media traffic between edge devices that reside in private IP networks.

#### **HighAvailability Ready**

The solution supports N+1 redundancy, allowing carriers to ensure that services are not interrupted in case of machine / hardware / other failure.

#### **Lawful Interception**

Lawful Interception (LI) is the legally sanctioned access to private communications by authorized agencies. This solution provides LI using a partner component.

#### **Web-Management Console for system monitoring & subscriber provisioning**

Neox Softswitch facilitates; effortless configuration and maintenance through its web-based interface. A powerful but user friendly interface facilitates secure user authentication and authorization & allows customers to self provision services as per individual requirement.

## SNMP Management and Monitoring

Neox Softswitch supports SNMP with a comprehensive management information base (MIB). You can set configuration parameters, poll devices for performance statistics, check status information, and receive alarms if faults occur.

## Cost-saving LCR functionality and flexible rating feature support

The Least Cost Routing feature uses call route with the lowest cost rating within a priority level. Rating feature allows service providers to provide flexible rating & charging with features like base rate, drop-off rates, based on time of day, special day rates, etc.

## Reliable Linux Operating System

Neox Softswitch runs on a reliable Linux Operating System, which increases security, provides ease of administration to Linux / Solaris-savvy administrators and reduces the solution cost.

## Interactive Voice Response (IVR) Server

Interactive Voice Response Platform can detect touch tones. This IVR system can respond with a pre-recorded audio to enable automatic call answering. This can provide various features like Two Stage Calling, Advertisements, Music on Hold, etc.

## Video Call

Neox Softswitch provides Video Calling feature, you can see and hear your friends/family while you communicate with them.

## Call Conferencing and Voicemail

This solution supports RFC based standard implementation to integrate with leading Conference / Voice Mail servers, enabling carriers to provide VAS services.

## RADIUS Interface

The solution provides RADIUS Interface to OSS/BSS vendors, enabling the carriers to authenticate, authorize and do accounting using the secure RADIUS interface.

## Convergent Billing

Neox Softswitch seamlessly integrates with 24Online™ to provide Convergent Billing Solution. 24Online™ offers complete Wired and Wireless (Wi-Fi) based Hospitality Internet Access management solution to ISPs and chain of hotels.

## Calling Card/Voucher Management

Neox Softswitch offers a secure and flexible prepaid service recharge solution through IVR.

## Inbuilt Centrex

Centrex framework allows service providers to deliver PBX features to an enterprise without the associated expenditure maintaining and managing costs of a premises-based telephony system.

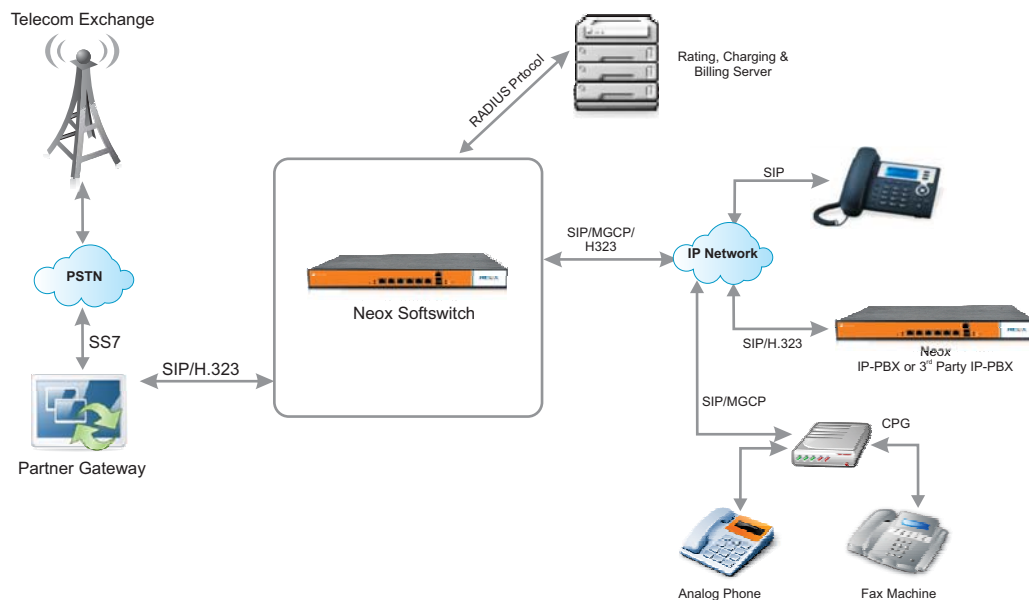
## Support for Regulatory & Standards Compliance

- Compliant with Regulatory Emergency Services (E911) requirement
- Supports Location Routing Number (LRN) method for number portability
- Supports Lawful Interception (LI) to provide legally sanctioned / authorized agency access to private communication

## Class 5 Features

- Call Forward Unconditional / Busy / No Answer / Based on Time / Selective
- Call Transfer Blind/Attendant
- Call Restriction
- Callback
- Hunt Group
- Calling Card
- Fax T.38/Bypass
- Web Calling/Click to Dial
- Voice/Fax mail
- Do not Disturb & many more..

## SOFTSWITCH Deployment



## Technical Specification

- **Extensions**
  - › IP Phone / ATA Extensions
  - › Media Gateway

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- **Trunk Interface** › SIP, H.323

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- **Mobility Features**
  - › Call Forward
    - All
    - Busy
    - No answer
    - Call forward based on time
    - Selective Call Forward

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- **Call Control**
  - › Call Back
  - › Call Return
  - › Hold
  - › Attendant Transfer
  - › Blind Transfer
  - › Do Not Disturb
  - › Call forwarding rules
  - › Direct Inward Dial (DID)
  - › Call Waiting
  - › Caller ID
  - › Extension dialing Plan
  - › Call Restriction
  - › Three-way calling
  - › Call Barring
  - › Hunt Groups (Sequential, Random, Simultaneous)
  - › Emergency Services
  - › Calling Card

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- **Voicemail**
  - › Flexible Voicemail Access
  - › Automatic Voicemail redirection when Busy
  - › MWI – Message Waiting Indication

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- **Conferencing** › Adhoc Conferencing

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- **Music on Hold**
  - › Custom Music on Hold
  - › Music on Hold
  - › Multiple Language Support

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- **Call Logging and Reporting**
  - › Passive and On-demand Call Recording
  - › Active Calls
  - › Active Endpoints
  - › Call Logs
  - › Call Data Reporting

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- **Web Interface**
  - › System & Subscriber Provisioning
  - › Viewing Call Details
  - › Fault Management
  - › Element Management System

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- **Other Features**
  - › IAD / CPG centralized auto-provisioning
  - › Scheduled Global Follow-Me (Hours and Days)
  - › Flexible Call Rating
  - › Least cost routing
  - › NAT Transversal
  - › CDR for incoming and outgoing call analysis
  - › Speed Dialing
  - › Video Calling
  - › SNMP based Alert Management
  - › Instant Messaging
  - › Lawful Intercept (LI)
  - › High Availability
  - › Voucher Management
  - › RADIUS Interface
  - › Customized Call Flow
  - › Web Service Interface
  - › Business Intelligence (BI) Reports (Optional)



## About SterliteTech

Sterlite Technologies' Telecom Software Division – SterliteTech is a global IT product and service provider. It offers pre-integrated BSS, Packet-core, Carrier Wi-Fi solution and enterprise solutions. SterliteTech's enterprise line of business offers Neox VoIP Solution available in different range of appliance models that enables Next Generation Voice Services offered to ISP, Small and Medium Enterprise, Call Centres, ITes and Telcos over Wireline and Wireless Networks. Neox has more than 100 installations in India and abroad. For more information visit [www.neoxsolution.com](http://www.neoxsolution.com)



Delivering Smarter Networks

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